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UNM Food partners with Starship Technologies to launch robot delivery service

19 August 2024 | News

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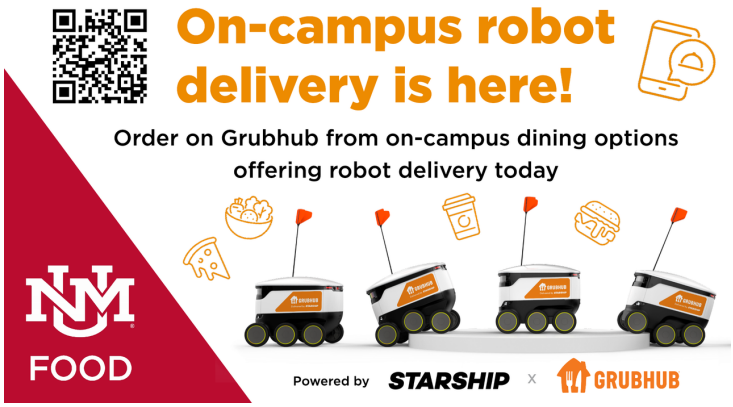

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Grubhub and Starship Technologies, in partnership with UNM Food, will be rolling out a robot food delivery service on The University of New Mexicoâ??s (UNM) campus.

Starshipâ??s fleet of autonomous, on-demand robots will deliver from eight campus eateries: Blakeâ??s Lotaburger, Draft & Table, Dionâ??s, Einsteinâ??s Bros. Bagels, Mandalay Express, Starbucks, Subway, and The Drop. UNMâ??s students, faculty, and staff can now use the Grubhub app (available on iOS and Android) to order food and drinks from local retailers to be delivered anywhere on UNMâ??s central campus, within minutes. The service works in conjunction with UNM meal plans.

Grubhub and Starship are already providing robot food delivery services to campuses across the country, including the University of Kentucky, Fairfield University, University of Nevada, Las Vegas, Wayne State University and Southern Methodist University. Since launch, all campuses have increased the number of robots, dining options, and hours of operation to meet the high demand for the service.

To get started, users open the Grubhub app, choose from a range of their favourite food or drink items, and then select the location for their delivery to be sent. They can then watch as the robot makes its journey to them, via an interactive map. Once the robot arrives, they receive an alert, and can then meet and unlock it through the app. The delivery usually takes just a matter of minutes, depending on the menu items ordered and the distance the robot must travel. Each robot can carry the equivalent of about three shopping bags of goods.